



To Community Pharmacies that provide NHS Stop Smoking Services and Community Pharmacy NRT Voucher Scheme for Sunderland City Council

Date: 4th June 2024
Our ref: PharmCIQ01
Your ref:

This matter is being dealt with by:

(Joanne Hunt, Public Health Practitioners - Smokefree,
joanne.hunt@sunderland.gov.uk [REDACTED])

Dear Pharmacist,

Provision of NHS Stop Smoking Services and Community Pharmacy NRT Voucher Scheme - data reporting requirements

Following a recent case note audit carried out by the Specialist Stop Smoking Service, a number of issues were identified regarding record keeping for the above services. I am writing to highlight the data reporting requirements for these services.

To ensure service users are provided with effective continuity of care when accessing stop smoking services in Sunderland, it is important to record the support that they are given. It is also important to ensure that you receive the correct payment for the services you provide.

As you will be aware, there are different IT systems used for **each** service as follows:

Service	Supporting IT system	Purpose
NHS Stop Smoking Services	Call it Quits	Recording of stop smoking interventions and outcomes
Community Pharmacy NRT Voucher Scheme	PharmOutcomes	Recording of NRT dispensed via the NRT Voucher Scheme

All stop smoking interventions **MUST** be recorded on Call it Quits, and details of NRT dispensed **MUST** be recorded on PharmOutcomes. If you provide both services, you must use **both** systems.

Please find attached the service specifications for both services, which outline the service aims, objectives and include a detailed description of service requirements, including what information and data should be collected and recorded. Please see the following sections within each document:

Service	Sections of service specification related to reporting requirements
NHS Stop Smoking Services	4.2.5, 4.2.6, 4.3.15, 4.3.20, 4.4.12, 4.5.2, 4.5.5, 4.6.11 to 4.6.14, 6.3, 9.1, 10
Community Pharmacy NRT Voucher Scheme	4.3.14, 4.3.15, 4.4.3, 10.1, 10.2

Please can you ensure that all staff who provide these services have access to the IT systems required and that they are familiar with the information they need to record on them.

If you have any queries, please do not hesitate to contact me on the details above. Your staff can also contact the Specialist Stop Smoking Service for support and advice about recording stop smoking interventions and any other aspect of service delivery. They can call 0191 567 4644 or email sunderland.stopsmokingservice@nhs.net

Yours faithfully,



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